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| **Mass Care Services** |
| *CRC Station/Area:* [Insert CRC Station or Area evaluated] |
| *Drill Objective 1:* **Activate and manage a CRC with the appropriate command structure, assets, and resources to handle XXX evacuees over an X-hour period.**  |
| *Core Capability:* Mass Care ServicesProvide life-sustaining services to the affected population with a focus on hydration, feeding, and sheltering to those who have the most need, as well as support for reunifying families. (1) Move and deliver resources and capabilities to meet the needs of disaster survivors, including individuals with access and functional needs and others who may be considered to be at-risk. |
| **Organizational Capability Target 1: Implement the elements of the existing local plan for establishing, staffing, equipping, and operating a CRC.***Critical Task:* Implement a system to receive, identify, and track each person presenting to the CRC. *Critical Task:* Identify those who may need immediate assistance, including decontamination, referral for medical attention, or other assistance.*Critical Task:* Identify and prioritize special populations (e.g., pregnant women, children, nursing mothers, families with children requiring assistance, senior citizens requiring assistance, non-English speakers, people with pets, people with disabilities requiring assistance).*Critical Task:* Identify those who meet the requirements for express contamination screening (if an express lane has been set up).*Critical Task:* Use a system to collect information from each person passing through the CRC and provide an individual tracking number to each person according to local plans and procedures (e.g., name, address, telephone number, other contact information, location at the time of the incident, and radiation readings).*Critical Task:* Manage companion and service animals brought to the CRC with their owners.*Critical Task:* Implement local procedures for property management, including bagging, identifying, and securing contaminated clothing and other personal effects. *Critical Task:* Use the local information management system in accordance with established plans and procedures (e.g., paper form, electronic database, following guidelines for confidentiality and privacy).*Critical Task:* [Insert task from plans, protocols, or procedures]**Source(s):** [Insert name of plan, protocol, or procedure] |

| **Associated Critical Tasks** | **Observation Notes and** **Explanation of Rating** | **Rating** |
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| **Organizational Capability Target 1: Implement the elements of the existing local plan for establishing, staffing, equipping, and operating a CRC** |
| Implement a system to receive, identify, and track each person presenting to the CRC. ([insert reference name, section, page]) |  |  |
| Identify those who may need immediate assistance, including decontamination, referral for medical attention, or other assistance. ([insert reference name, section, page]) |  |  |
| Identify and prioritize special populations (e.g., pregnant women, children, nursing mothers, families with children requiring assistance, senior citizens requiring assistance, non-English speakers, people with pets, people with disabilities requiring assistance).([insert reference name, section, page]) |  |  |
| Identify those who meet the requirements for express contamination screening (if an express lane has been set up).([insert reference name, section, page]) |  |  |
| Use a system to collect information from each person passing through the CRC and provide an individual tracking number to each person according to local plans and procedures (e.g., name, address, telephone number, other contact information, location at the time of the incident, and radiation readings).([insert reference name, section, page]) |  |  |
| Manage companion and service animals brought to the CRC with their owners.([insert reference name, section, page]) |  |  |
| Implement local procedures for property management, including bagging, identifying, and securing contaminated clothing and other personal effects.([insert reference name, section, page]) |  |  |
| Use the local information management system in accordance with established plans and procedures (e.g., paper form, electronic database, following guidelines for confidentiality and privacy).([insert reference name, section, page]) |  |  |
| [Insert task from plans, protocols, or procedures]([insert reference name, section, page]) |  |  |
|  |  | **Final Core Capability Rating** |  |

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| **Ratings Key** |
| P – Performed without ChallengesS – Performed with Some ChallengesM – Performed with Major ChallengesU – Unable to be Performed  |

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| **Observations** |
| *CRC Station/Area:* [Insert CRC Station or Area evaluated] |
| *Strengths:* |
| *Areas for Improvement:*  |
| *Additional Observations:* |

Evaluator Name

Evaluator E-mail

 Phone

## Ratings Definitions

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| **Performed without Challenges (P)** | The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. |
| **Performed with Some Challenges (S)** | The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. However, opportunities to enhance effectiveness and/or efficiency were identified. |
| **Performed with Major Challenges (M)** | The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s), but some or all of the following were observed: demonstrated performance had a negative impact on the performance of other activities; contributed to additional health and/or safety risks for the public or for emergency workers; and/or was not conducted in accordance with applicable plans, policies, procedures, regulations, and laws. |
| **Unable to be Performed (U)** | The targets and critical tasks associated with the core capability were not performed in a manner that achieved the objective(s). |